



SUMMARY OF THE EVALUATION OF THE CERTIFICATION ENGINEERING BUREAU (CEB) FEBRUARY 2017

ABOUT THE EVALUATION

- The evaluation assessed the relevance and performance of the CEB, with emphasis on how the Bureau could improve its efficiency given an anticipated increase in workload.
- The evaluation covered the period from 2010-11 to 2014-15.

WHAT THE EVALUATION FOUND

- There is a continued need for CEB. Its importance is reflected in the growing demand for its services and potential negative economic and social impacts if CEB did not play an active role in the market.
- The Bureau's work supports a departmental priority to foster a strong investment environment for telecommunication services.
- CEB ensures that radio and telecommunications equipment used in Canada meets legislated standards, and that equipment is certified and registered in a timely manner.
- The Bureau's work has led to improved regulations, standards and spectrum planning.
- CEB contributes to ensuring that equipment in Canada can operate without negative interference and technologies used by Canadian consumers are safe.
- Further efficiencies could be achieved through increased communication and information sharing, as well as reducing pre-market certification activities to focus on assessing newer technologies.

RECOMMENDATIONS (as agreed upon by management)

1. Consider reducing its pre-market certification activities and focus on assessing newer technologies.
2. Examine options for increased information sharing within the department to better understand the environment for technological developments, which will enhance CEB planning.
3. Further leverage its partnership with key foreign administrations by establishing information sharing agreements.
4. Consider building on the results of this evaluation by revising its performance measurement and reporting accordingly.

Program Description

- *The Bureau's objective is to contribute to a fair and competitive radio communication and telecommunications marketplace.*
- *It works to ensure that radio and telecommunications equipment used in Canada meet the requirements of all applicable standards.*
- *The Bureau certifies and registers equipment; approves and registers laboratory test sites that perform compliance assessments; monitors compliance through market surveillance; and provides support to external clients to comply with standards and ensure timely market accessibility.*